

Nondiscrimination NOTICE

Pacific Vision Medical Center:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreter
- Written information via internet translation

Provides free language services to people whose primary language is not English, such as:

- Information written in other languages, as necessary, via internet translation

If you need these services, please contact our office manager, who is our Civil Rights Coordinator.

If you believe that Pacific Vision Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Attn: Office Manager
Pacific Vision Medical Center
515 E. Washington Blvd.
Crescent City, CA 95531
Phone: 707-465-2020
Fax: 707-465-6252

You may file a grievance in person or by mail, or fax. If you need help filing a grievance, our office manager is available to assist you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-101, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>